



Police Community Advisory Council Report

To: The Office of the Chief of Police, Malden Police Department

Date: 1/21/2026

Subject: Annual Recommendation Report

This report will serve as an overview of our inaugural year, detailing actions taken by the council to engage the community, information on data reviewed and recommendations the council has for the Malden Police Department. We hope this report can add to the ongoing conversation around and commitment to public safety in Malden.

Overview:

The Police Community Advisory Council (PCAC) was formed in 2023 as part of a larger initiative in Malden to increase transparency between the Malden Police Department and the residents of Malden. The PCAC's focus includes obtaining ongoing feedback from the community about public safety in Malden, reviewing available data and public policies from the Malden Police Department and providing recommendations to the Malden Police Department.

During our inaugural year, the PCAC has been focused on three main initiatives. First, establish a process to solicit and collect feedback. Second, engage with the Malden community. Third, review data provided by the Malden Police Department. The following information was extrapolated from the council's presentation at our annual public forum conducted on 9/17/2025.

Feedback & Community Engagement:

To establish a way to solicit and collect feedback, the council worked with the City's technology office and successfully established an email address and website to share pertinent information and the council's mission statement. In addition, the council created a feedback form in which residents can share their thoughts on public safety in Malden, either with a request for follow up or anonymously, as well as an outreach letter to distribute to Malden community organizations.. The council also invited and hosted other community group organizers and members to monthly meetings, including the Warming center, Action for Boston Community Development (ABCD) and the Malden Language Access office. The council also received questions via email from Malden for Palestine and Malden Police Action & Accountability groups.

In order to engage with the Malden community, the council committed to attending a wide variety of community events including National Night Out, Malden Pride, Malden Public Safety Day, Community Connections Day and others. At these events, the council shared our mission with residents, encouraged them to contact us with any/all feedback on what the Malden Police Department is doing well, and what improvements they can be making. In addition, the PCAC created an email contact list to keep the community informed of any PCAC updates, and to invite the community to the public forum held in September.

Data Review:

The PCAC was able to obtain three different reports from the Malden Police Department for review- Demographics, Traffic, and Use of Force. The PCAC has observed the following insights:

Demographics

Malden is a diverse community, with 48% White, 25% Asian, 15% Black and 5% Hispanic. We believe it is important for the Malden Police Force to reflect the community's diversity, since there are often cultural norms and expectations that may explain unexpected behaviors. We have found that the Malden Police Departments remains committed to employing a diverse work force, with 73% White, 6% Asian, 13% Black, and 8% Hispanic. This distribution is significantly more diverse than neighboring communities. The demographic with the largest difference between city and MPD demographics is the Asian population, which is significantly smaller in the MPD. We would recommend the MPD engage with Malden's Asian community for recruiting efforts, as it seems to be untapped potential.

Traffic

Through our community events, we've heard a lot of people voice concern about Malden's traffic. 2021-2023 had fairly steady rates of vehicle crashes involving pedestrians, hovering around 30 incidents per year. However in 2024, vehicle crashes involving pedestrians have doubled. This is concerning, as many vulnerable populations walk around Malden, including children and the elderly. Looking at the map provided, common vehicle crash hot spots are in Downtown Malden, Route 60 (Eastern Ave), and Route 99 (Broadway). This makes sense, since we expect crash volumes to be higher in areas with more cars. It's likely that visitors to Malden or travelers using the state highways as a through way are contributing to the car volume in these high crash areas.

Use of Force

While total calls to the MPD is the lowest in 2024 than it has been in the last 4 years, the calls involving use of force has increased by a third. Upon investigation, the majority of Use of Force incidents involve white male parties suffering from a Mental Health Crisis. If the MPD judges it to be in their best interest, the afflicted party is referred to the hospital. When looking at

parties subject to MPD's Use of Force, we find fairly consistent patterns year over year. Comparing Use of Force data to Malden's demographic data, Asian parties are under-represented while Black parties are over-represented.

Recommendations:

The PCAC has the following recommendations for the Malden Police Department. These recommendations are developed from community feedback, council conversations and a review of the data provided to the council.

- We recommend that data shared be made available in its raw form, without analysis. The council is interested in engaging in analysis as a group, exploring themes based on community feedback.
- We recommend a second mental health clinician to aid the department in supporting the individuals in Malden that have mental health needs. We are aware the MPD is actively working on this initiative and as a council wanted to reinforce our support.
- We recommend the department begin to track calls and/or create a code used for calls involving unhoused populations in Malden, in order to connect to resources and meet an increasing need.
- We recommend the council be given one contact person from the police department to have as a point of contact to ensure consistent, looped feedback.
- As the council continues to interface with the community, there will be more recommendations to come.

Affirmations:

The PCAC has the following affirmations for the Malden Police Department. These affirmations are developed from community feedback, council conversations and a review of the data provided to the council.

- We affirm the ongoing accreditation process and achievements of the officers. The commitment and focus in the department of continual learning and growth is noted and celebrated.
- We affirm and appreciate officer presence at council meetings and community events. This is helpful with community visibility.
- We affirm the efforts of traffic officers and traffic enforcement. Visibility and intervention on the part of the police department helps community members feel that MPD is taking traffic and related incidents in Malden seriously.
- As the council continues to interface with the community, there will be more affirmations to come.

Next Steps:

Building on the initiatives for our inaugural year, the PCAC will continue to solicit and collect feedback from the Malden community. The PCAC is hoping to continue to build print materials to distribute at community events to solidify our presence in Malden and encourage residents to engage.

We thank the Malden Police Department for their ongoing collaboration in our inaugural year and look forward to continued shared learning.

Sincerely,

PCAC Current Members:

Chloe Cheung, Chair

Kevin Small Jr., Vice Chair

Jayden Ddhir

Kevin Graham

Nour Jaayfer

Manny Perez

Brittany Torelli

PCAC Former Members and Contributors:

Jessica Farrell

Vinnie Spartichino